**P. Mohan Reddy** Mobile no: +91 7981750239

**Jira Consultant** Email **:** p.mohanreddy733@gmail.com

**Summary:**

* 4+ years IT extensive experience in **JIRA, Confluence, Crowd, Agile, Service Desk Support, Trello, Bit Bucket, AD/LDAP**.
* 4+ years of experience in JIRA Administration, Analysis, Design, Development, Project management, agile methodologies, Collaboration tools, Continuous integration.
* **I have Very good** Experience working with **JIRA management tools**, **Crucible** and **confluence pages** development.
* Experience working with Continuous integration builds server configurations and management.
* I have very good exposure in Jira, Confluence, Crowd, Bitbucket, **configuration**, **up gradation, migration** from **Windows to Linux** environment.
* I have **upgraded from Jira 6.4.4 to 7.0.0**
* I have **upgraded from Jira 7.0.0 to 7.10.4**
* I have **upgraded from Jira 7.10.4 to 8.5.4**
* **Migrated** from **Oracle Database to PostgreSQL** Server
* Implemented post function in advance **workflows.**
* Integrated **Jira with AD and Crowd**, Also old Jira instances.
* Experience providing training to development teams on how to track, plan and analyse using **JIRA**.
* Conducted training for teams on team collaboration and **effective use of confluence**.
* Preparing **documentation plans, estimating work**, and assigning work to the team.
* Expert in creating stories and reports like JIRA.
* Mentor, coordinator and leadership roles in creation and execution of Software implementation
* Extensively worked in a Scrum environment with active involvement in daily meetings.
* Test applications in **Agile** and Waterfall development process.
* Expert in developing various test plans and test cases from user stories.
* Actively participated in Scrum meetings, reviews and developed test scenarios.
* Back-end testing of **Oracle, SQL server**.
* Good knowledge in writing queries in SQL and Oracle DB
* Expert in SSL/SAML/OKTA/LDAP/AD/SSO configuration with Jira, Confluence.
* Proficient in preparing and handling test deliverables like Test scenarios, Test object matrix, Test case, Test data, Test case execution, UAT and Defect management.
* Experienced in Test Management Tools JIRA, Test Link, and Mantis for Execution of test cases and Defect Tracking.
* Expert in Confluence Spaces, Pages, Child pages, Templates, Macros, Migration and Rendering
* Expertise in Mobile Testing (Android OS platform & IOS platform) and Application Testing (Web applications).
* Participate in regular and weekly project status meetings with team members, project owners and stakeholders.
* Prepared Sprints, Components, Epic, Story and Story Points in Agile implementation.
* Good Knowledge in Black box Testing and Defect Life Cycle.
* Assisted Scrum team in preparing the Sprint backlog.
* Demonstrated abilities with scripting languages, setting up testing environments, creating test suites, and working with databases.

**TECHNICAL SKILLS:**

* Developing applications by **customising fields, permission and workflow**.
* Create customised **Dashboards** for teams.
* Create team specific **agile process flow** in JIRA to move tasks from one activity to another.
* Installation and configuration of continuous Integration servers.
* Investigated various products from Atlassian JIRA.
* Integration of Tempo Time Tracking Tools in JIRA.
* Developing custom workflow for transaction parallel approval.
* Built templates and dashboards for customised views of the data specific to each group and line of business.
* **Validated best business practices** and rules to implement with the new model along with appropriate user approvals and sign-off.
* Helping **Scrum master across the company to customise** JIRA for their requirements.
* Data Management: **DB configuration, Site backup, configuration of attachments, Data import and Export.**
* Configuration of email notifications on status change.
* Having Good Knowledge
* on **IQL & Asset Management.**
* Configuration for automatic issue creation through mail, customised status etc.
* Coordinate projects and participate in training programs and workshops for personal development.

**Educational Qualifications:**

* Master’s degree of Finance , Vignana Sudha Institute of Management , Chittoor, (2013 passout)
* Bachelor’s degree of Computers, P.V.K.N Degree college, Chittoor (2011 passout)
* Board of Intermediate from Girvani Junior College , Chittoor (2008 passout)
* Secondary School Certificate (SSC) from C.B.T.M School, Chittoor (2006 passout)

**Professional Experience:**

Worked as a JIRA Consultant in Clique Infotech Pvt Ltd **-** Hyderabad , Telangana, 2018 - 2022.

Worked as a Customer support Executive Brainbox Technologies Pvt Ltd, 2013 - 2018.

**Roles & Responsibilities : -**

* Managing and checking the overall **Server Health and Functionality.**
* Created some solutions using script runner.
* Implemented Junit Automation Scripts.
* Using standard schemes for all the projects and for new projects in jira, That standard will have all functionality the same for better use and Every project reporting taking care using that particular standard scheme.
* Monitoring JIRA disk space usage.
* Analysing and reporting upon JIRA usage and activity.
* Regular review, clean-up, **management and configuration of JIRA accounts** and work closely with the different teams like LDAP, Network, and Infrastructure.
* Setting up alerts and enforcing policies
* Installed and configured around 16 add-ons in Jira and three add-ons in Confluence.
* Train Business leads with the new JIRA functionalities.
* Prepared Groovy and Shell program to monitor the builds
* Installed and tested various plugins/add-ons
* Checking for operating system, and **JIRA patches** and cumulative updates and working with DBA's to apply patches on the Oracle environment.
* Provide direction and assistance to staff members to complete daily responsibilities and roles / providing technical Support
* Communicate effectively with customers and clients to create strong professional client relationships
* Create complex JIRA workflows including project workflows, field configurations, screen schemes, permission schemes and notification schemes in JIRA.
* Manage user permissions to tools according to the needs of projects and teams.
* Lead and provide technical assistance and/or training in using JIRA and Confluence and other tools as identified.
* Work closely with other teams to define best practices for using lab tools across the organisation and company.
* Test new versions of the tools and plug-ins to ensure compatibility.
* Research and utilise industry methods and techniques.

**Project #1**

**Title : Chemtura Agro Solutions**

**Role : Jira Administrator**

**Duration : Dec 2020–Till Date**

**Team : 2**

**Responsibilities:**

* Create complex JIRA workflows including project workflows, field configurations, screen schemes, permission schemes and notification schemes in JIRA.
* Manage user permissions to tools according to the needs of projects and teams.
* Lead and provide technical assistance and/or training in using JIRA and Confluence and other tools as identified.
* Work closely with other teams to define best practices for using lab tools across the organisation and company.
* Installed and tested various plugins/add-ons
* Test new versions of the tools and plug-ins to ensure compatibility.
* Experience in configuring Field configurations, Notification schemes, Screen Schemes, Permission Schemes in Jira Projects
* Creating Jira Service Desk projects, Custom fields, Issue Types and screens for Customer portals.
* Installing plugins and maintaining the licences
* Cloning and Linking of issues
* Re-indexing Jira level and Project Level
* Creating spaces and pages in Confluence
* Responded to all incoming questions and inquiries related to JIRA applications.
* Providing privileges to the users
* Troubleshooting the problems in Jira
* Creation of Jira Projects based on user request.
* Creation of new Jira users and Jira groups
* Implementing Jira workflows using advanced features such as Post functions, Conditions and Validators.
* Checking plugin compatibility to upgrade to Jira.
* Restarting Jira, performance monitoring of Jira instances and checking log and backup file.
* Integration of Jira with other applications using plugins.
* Importing bulk issues into Jira Projects using CSV files
* Creating and managing filters and Dashboards.
* Managing Groups and Role management based on projects.
* Migrating Jira Service Desk project.
* Research and utilise industry methods and techniques.

**Description:**

Chemtura Corporation is a global corporation headquartered in [Philadelphia, Pennsylvania](http://en.wikipedia.org/wiki/Philadelphia,_Pennsylvania), with its other principal executive office in [Middlebury, Connecticut](http://en.wikipedia.org/wiki/Middlebury,_Connecticut). The company focuses on [specialty chemicals](http://en.wikipedia.org/wiki/Specialty_chemicals) for various industrial sectors, and these are transportation (including automotive), energy, electronics, and agriculture. Chemtura operates 24 [manufacturing plants](http://en.wikipedia.org/wiki/Manufacturing_plant) in 12 countries. Its primary markets are industrial manufacturing customers.

The corporation employs approximately 3300 people for research, manufacturing, logistics, sales and administration. Operations are located in [North America](http://en.wikipedia.org/wiki/North_America), [Latin America](http://en.wikipedia.org/wiki/Latin_America), [Europe](http://en.wikipedia.org/wiki/Europe) and [Asia](http://en.wikipedia.org/wiki/Asia). In addition, the company has significant joint ventures primarily in the [United States](http://en.wikipedia.org/wiki/United_States). For the year ended December 31, 2013, the company's global net sales were $2.2 billion. As of December 31, 2013, Chemtura's global total assets were $2.7 billion. The [chief executive officer](http://en.wikipedia.org/wiki/Chief_executive_officer) is Craig A. Roger son who is also the president and chairman of the board of Chemtura Corporation.

**Project#2**

**Title : UNIVADAS**

**Client : Merck**

**Role : Jira Administrator**

**Duration : FEB 18 - Dec 20**

**Team : 3**

**Responsibilities:**

* Enhance JIRA application to customise as required.
* Integrate Jira with Confluence, Bitbucket.
* Troubleshoot any JIRA issues for users.
* Upgrade JIRA when necessary.
* Install and Configure Tempo time tracking add-on.
* Installed Jira on Linux server
* Write APIs as needed to enhance JIRA out of box functionality.
* Knowledge of LDAP / Active Directory authentication.
* Integrate JIRA and Confluence (for User management and Issues/Pages sharing)
* Additionally, maintain and administer Confluence and Accurev.
* Duties include maintaining backups, upgrading versions when required, troubleshooting issues for users, as needed.
* Enhancement to Confluence as needed.
* Installed various Jira plugins such as Jira client, Jira importer plugin, Jira Charting Plugin, the connector for Microsoft project and Jira Misc Custom fields
* Installed Add-ons such as Craftware Search linked issues for Jira, Gliffy Confluence plugin, Jira Capture, Zephyr, Tempo, Service Desk
* Created User manual on using Atlassian Products (Jira/Confluence) and trained end users project wise
* Enabled Help center for Jira Service Desk and created projects within Service Desk
* Implemented the Atlassian Stash application as the SCM tool of choice for central repository management
* Migrated Jira across environments and worked on Jira database dumps
* Worked on generating reports for senior management on Jira.
* Created custom dashboards, advanced filters and formula based fields.
* Developed and maintained integration and release processes.

**Description:**

Univadis® grown into a very huge database in 10 years accumulating 1100K users across Europe, Middle East & Asia Pacific regions required to upgrade the system to accommodate this massive user base. Hence platform upgrade was planned & data migration to new platform was performed from Legacy Univadis LDAP database to new Univadis platform. This migration includes consolidation of other small data sources into one platform called UUMP [Unified User Management Platform]. Daily data synchronisation for each country was implemented for all 35 countries across the EMEA region and was supported by my team.

**Personal Details:**

**Name: :** P. Mohan Reddy

**Father Name :** P. Peddabba Reddy

**Qualification :**  MBA Finance

**D.O.B** **:**  31/08/1990

**Declaration:**

I do hereby declare that above mentioned particulars are correct to the best of my knowledge.

**Date:**

**Place: (P. Mohan Reddy)**